



BERHAMPORE COLLEGE

ESTD.-1963

A N A A C Accredited College

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No. B.C./251(C)/2022-23

Dated, Berhampore, the 9th March 2023

Feed back analysis and action taken 2022-23

All the grievances those were collected from students' satisfactory survey were placed to Grievance Redressal cell. To resolve the grievances a meeting of that cell was organized on 30.11.2022 and resolution of the meeting submitted to IQAC. By analyzing the resolution, all the members of IQAC unanimously recommended the following suggestions to the Principal of the HEI for his perusal and HEI also taken following actions. The recommendations and actions are summarized in following table .

Table . Detailed information of Recommendation and action taken.

	Suggestion of IQAC	Action taken by Institution
1.	Have to open create more smart class room with LCD projector	Institution has transformed eight traditional chalk-board class room into smart class room with LCD projector along with previous four smart rooms
2.	Have to solve the problem of under staff in certain department like Commerce, Geography, etc	Institution placed the requisition to DCW.
3.	Department should be care full about keeping transparency in internal evaluation process	Hon'ble Principal called a meeting on this matter and requested each head of the department to monitor the matter with sincerity.
4.	Institution should adopt necessary action to organize skilled development programme.	HOI instructed Career Counselling and Placement cell to take immediate steps and contact with concerned institution to commence such initiatives with due sincerity under the guidance of IQAC. As the commencement of skilled development programme is one among the important objectives of the IQAC for the academic session 2022-23 , so

		in collaboration with Career guidance and placement cell and Competitive examination guidance cell , IQAC have arranged several career counselling sessions as well as conducted mock tests in collaboration with RICE, Airmen Selection Centre, Barrack pore, Nandi foundation and some of Skill development NGO who are the part of CSR project of reputed Institutions . Apart from that IQAC has continued the conversation with some institution in this field (eg, Nandi Foundation, Bandhan Konnagar, etc) to sign memorandum of understanding with them for collaborative venture.
5.	Institution should introduce ADD-On/ Certificate/ Value added course	HOI has requested as well as advised each department and convenors of the different committee in meeting on 18.11.2022 to introduce ADD-On/ Certificate/ Value added course either on offline, on-line or blended mood in keeping the requirement of students and aware them about the programme offered in MOOC, SWAYAM, NPTEL etc. Apart from that IQAC has continued the conversation with some HEIs to sign memorandum of understanding with them for collaborative venture. In this regard a MOU has been signed with K.K.DAS college, GRH-17, Baishnabghata-Patuli, PO-Garia, Kolkata, 700084 on 05.09.2022
6.	Library should upgrade the method of circulation and dissemination of availability of books.	HOI advised librarian to adopt suitable actions so that students make frequent visit to library and use the resource productively. Keeping this suggestion library has introduced blog with an aim to disseminate the information not for availability of text and references books but open the gateway of knowledge regarding availability of e- resources, open access of e- resource, news regarding competitive examinations and their preparedness etc.



Signature of the Principal with seal

PRINCIPAL
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